

OVERSIZED SHIPMENTS CUSTOMER REFERENCE GUIDE

AT-A-GLANCE

> PLAN So you can plan your oversized shipments more easily, BNSF Railway has put together this at-a-glance guide for shipping dimensional freight.

Oversized or dimensional loads are typically described as any load on a railcar exceeding 17 ft. above the top of the rail and/or 11 ft. wide, or anything that overhangs the end sills of the railcar.

For a step-by-step guide on how to ship oversized loads with BNSF Railway

> Visit BNSF.com: [Customers / How Can I Ship / Oversized Shipments](#)

Request Clearance

All oversized shipments must receive clearance from the rail carrier(s). Clearance requests need to be submitted to the originating rail carrier.

Each oversized clearance request includes a \$1000 Pay-for-Proposal fee which is completely refundable on all proposals that become actual loads on BNSF.

For more information:

> Visit BNSF.com: [Customers / How Can I Ship / Oversized Shipments / Pay For Proposal](#)

To request clearance for your proposed shipment:

- > BNSF.com: [Login](#) and go to the Plan tab
- > Select “Hiwide - Dimensional Clearance Request”

Obtain Rate

Once your shipment has been cleared by the rail carrier(s), you will need to receive a shipping rate.

Shipping rates for both the loaded car and idlers can be accessed via

> BNSF.com: [Customers / How Can I Ship / Oversized Shipments / BNSF Railprices website](#), select the commodity type and access BNSF Railprices — Point and Click.

> For non-tariff moves, please allow up to five business days for rate publication.

NOTE: Please be sure to read the shipping conditions to obtain the appropriate price.

To find a contact for an oversized shipment

> Visit: [Customers / How Can I Ship / Oversized Shipments / Contacts](#)



> SHIP

BNSF Railway has established a simple set of steps to streamline your shipping process.

Request a Heavy-Duty Railcar

Heavy-duty railcar requests should be submitted to the originating rail carrier once the proposed shipment has been approved/cleared by the originating railroad's clearance team.

To request a heavy-duty railcar, you'll need the following:

- > BNSF File Number of Approved Clearance Proposal
- > Railcar series or equipment car initial and #

To request a heavy-duty railcar

- > BNSF.com: [Login](#) and go to the Plan tab
- > Select "Dimensional Equipment Request Form"

NOTE: Availability of a railcar is subject to current supply conditions, so please allow 2-4 weeks for delivery.

Load & Secure Shipment

Load and secure railcar according to AAR Open Top Loading Rules. Shipments can be loaded to a specific figure or the general rules.

To obtain a copy of the AAR Open Top Loading Rules Manual:

- > Phone: AAR, 877-999-8824
- > Email: pubs@ttci.aar.com

Receive Inspection

All loaded oversized shipments must receive securement inspection and measurements from the originating rail carrier prior to shipment.

NOTE: Please contact and schedule an inspection one week prior to loading and securing the shipment to ensure AAR and BNSF compliance.

For shipments with an eight-axle or greater heavy-duty railcar, contact Transportation Technology Services (TTS)

- > Scott Landrum, PE
817-421-3535
railengineering@aol.com

For shipments with less than eight axles, contact a BNSF General Foreman:

- > BNSF.com: [General Foreman](#)

NOTE: All loads must be approved by TTS or a BNSF Mechanical Inspector before shipment can receive final clearance.

Submit Shipping Instructions

Proper shipping instructions are necessary for BNSF to provide the correct transportation services and invoice the appropriate rate. Please provide appropriate rate authority for move at time of billing.

To submit shipping instructions you must use one of the following methods:

- > Electronic data interchange (EDI)
- > BNSF.com: [Login](#) and go to the Ship tab
- > Voice activated: 1-888-428-2673, option 3, 2, 2
- > Rail industry web (Steelroads): <https://www.steelroads.com>

NOTE: For all oversized shipments, you must indicate on the Bill of Lading that the shipment is a High-Wide.

> MANAGE

BNSF Railway offers a variety of convenient tools to help you monitor your shipments.

Monitor Shipments

BNSF offers custom reports, unit trace and notification alert capabilities to assist you in monitoring your shipment.

To monitor your shipments on BNSF Railway:

- > BNSF.com: [Login](#) and go to the Ship tab
- > Voice activated: 1-888-428-2673, option 1 (Available 24/7)

Sign up to receive Customer Updates by email, including changes to service, pricing, eTools and other information:

- > BNSF.com: [Login](#) and go to the Notifications channel
- > Select the updates you'd like to receive from the three tabs
- > Change your subscription at any time from this channel

> CONTACT US

For Customer Support, 888-428-2673, dial option 4, 3.

Email: high.wide@bnsf.com

For a complete listing of specific contacts, see our [BNSF Phone Tree](#)